Phone Operations Manager

Release Notes

Version 5.0.110 Oct 19 2014

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Revision/Feature History

1.1.100	Initial Version		
1.2.100	Added some keyboard (0-9*# and Cursors) to Phone Remote		
	Task Feedback in Phone Remote		
	Minor GUI Improvements		
	Ability to change HTTP server TCP Port		
	Dynamic Context Menus – hides unavailable actions		
	Logging Improvements		
	Ability to export Screen Shots from phones		
1.2.200	Automatic Phone Device Association Management		
	Support Cycle Management		
	Switch to non-Matisse GUI development for cross-platform compatibility		
	Multi-Node RIS Queries – Optimisation for Large Clusters		
1.2.300	Bug Fixes		
1.2.400	CUCM Permissions requirement simplification		
	Bug Fixes		
5.0.100	New Licensing subsystem		
5.0.105	Bug Fixes (New user setups; proxies)		
5.0.110	Cisco 8945 Image Push support		
	Cisco 8831 Support		
	License management/migration improvements		

Compatibility

This software has been tested again CallManager 6.1 through to the current release – Communications Manager 9.1 (hereafter referred to as CUCM collectively). Some features are not available in older versions and many rely on phone firmware features and may require upgrades or configuration changes on CUCM. Known limitations are:

Background Deployment – 'Push' Deployment is available from Communications Manager 6.1 with phone models that support the capability, and requires up-to-date firmware.

Clear ITL – The feature is only required, and only works on phone loads supporting ITL that have been used on a CUCM8 system. Currently, the clear ITL function operates only on phones that are able to access the authentication URL on CUCM.

Known Issues

Linux/MAC Issues – Currently some GUI elements do not display well in non-Windows environments. Additionally the application is not currently tested on non-Windows platforms, or with non-Sun/Oracle JDEs. The application is therefore only supported on Windows; use on other platforms at your own risk and we are unable to provide support for issues encountered.

Feature Roadmap

Expected Release/Timeline	Description
6.0	More comprehensive EM cluster data and inventory data model
6.0	Cross Platform (Linux and Mac) Support
6.0	CUCM 10.x Support
7.0	CTI-based Remote Control
7.0	'Listen-In' Remote Control Function
7.0	Improved text/graphical phone messaging
7.0	User-defined 'Phone Groups' for messaging and other functions
TBC	Non-AXL Mode; Reduced data functionality whilst maintaining other functions with fewer cluster permissions required. Primarily for hosted CUCM customers.

Any feature requests should be directed to info@ipcommute.co.uk