IPCommute

Phone Operations Manager

Release Notes

Version 1.2.300
October 25 2013

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Revision/Feature History

1.1.100	Initial Version
1.2.100	Added some keyboard (0-9*# and Cursors) to Phone Remote Task Feedback in Phone Remote Minor GUI Improvements Ability to change HTTP server TCP Port Dynamic Context Menus – hides unavailable actions Logging Improvements Ability to export Screen Shots from phones
1.2.200	Automatic Phone Device Association Management Support Cycle Management Switch to non-Matisse GUI development for cross-platform compatibility Multi-Node RIS Queries – Optimisation for Large Clusters
1.2.300	Bug Fixes

Compatibility

This software has been tested again CallManager 6.1 through to the current release – Communications Manager 8.6 (hereafter referred to as CUCM collectively). Some features are not available in older versions and many rely on phone firmware features and may require upgrades or configuration changes on CUCM. Known limitations are:

Background Deployment – 'Push' Deployment is available from Communications Manager 6.1 and requires up-to-date firmware.

Clear ITL – The feature is only required, and only works on phone loads supporting ITL that have been used on a CUCM8 system. Currently, the clear ITL function operates only on phones that are able to access the authentication URL on CUCM.

Known Issues

Linux/MAC Issues – Currently some GUI elements do not display well in non-Windows environments. Additionally the application is not currently tested on non-Windows platforms, or with non-Oracle JDEs. The application is therefore only supported on Windows; use on other platforms at your own risk and we are unable to provide support for issues encountered.

Proxy Configuration – Some internet proxy configurations can disrupt communication between this application and CUCM or the phones. If you encounter issues, please try disabling your proxy configuration in Internet Options in Internet Explorer.

Feature Roadmap

Expected Release/TImeframe	Description
1.3.100	More comprehensive EM cluster data and inventory data model
1.3.100	Cross Platform (Linux and Mac) Support
TBC	CTI-based Remote Control
TBC	'Listen-In' Remote Control Function
TBC	Improved text/graphical phone messaging
TBC	User-defined 'Phone Groups' for messaging and other functions
TBC	Non-AXL Mode; Reduced data functionality whilst maintaining other functions with fewer cluster permissions required. Primarily for hosted CUCM customers.

Any feature requests should be directed to info@ipcommute.co.uk