# **IPCommute**

# Phone Customization Manager

**Release Notes** 

Release 6.0.150 March 17 2015

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# **Revision/Feature History**

6.0.150	Improved large cluster support
	Improved large cluster performance; RIS/CCM optimisation
	Fix for failure to save some preferences
	Fix for RIS/CCM service location issues.
	Fix for RIS 10x inaccuracy due to matched timestamps
6.0.135	CUCM 10.x Support
	Improved Large-Cluster Connectivity and Failover
	Additional Handset Support
5.0.115	Cisco 8945 Image Push support
	License management/migration improvements
5.0.110	Bug Fixes (Proxies, EM Display, New user setups)
5.0.100	New Licensing subsystem
4.3.100	Automatic Phone Device Association Management
	Multi-Node RIS Queries – Optimisation for Large Clusters
	CUCM Permissions requirement simplification
	Bug Fix (Clear Image Macro failure)
4.2.205	Bug Fixes
4.2.200	Significant RIS Fixes (Resolves incorrect RIS 'unregistered' status after CUCM cluster
	instability)
	Multi-threaded RIS Reading
4.1	Performance Improvements (Clear Image Macros, ScreenView)
	Configurable debug levels
	Configurable Macro timings
	Configurable table view columns
R3 Build 1	HTTP Server Performance Improvements
	Screenshot based 'Screen View' for deployment validation

### **New Licensing System (Version 5.0+)**

A new licensing system was introduced in version 5.0 of our applications. All version 5.0 releases will work on both pre-5.0 and 5.0 licenses, however you should upgraded at your earliest convenience by contacting <a href="mailto:support@ipcommute.co.uk">support@ipcommute.co.uk</a>.

Updated licenses will be made available free of charge for customers with current support contracts.

Version 7.0 releases will not function with pre-5.0 licenses.

#### Compatibility

Phone Personalization was introduced in Communications Manager 6.1. This is the minimum release that can be expected to work.

Additionally the ability to support background image 'push' technology is dependant on the phone firmware in use. We are building information on the compatibility of various releases and will list this information in an updated version of the document when ready.

#### **Known Issues**

**Upgrades from Previous Beta Versions** – Imported images and their settings, along with assignments of images to particular handsets are stored in the 'ImageStore' folder in your installation directory. When this new version is installed, you may wish to copy all the files from this directory in the installation folder of the previous version, to the installation folder of the new version to keep your settings and images.

**Clearing Background Images** – the ability to clear background images is made possible by sending keystroke macros to the phones. As such, this should be used only during periods where users are not actively using the phones, as this application and users simultaneously using the phone interface is likely to have unpredictable effects.

Additionally, the reliability of the macros may vary between firmware versions and not all possible firmware versions can be tested. If you experience issues with this feature, please contact support.

### **Feature Roadmap**

7.x	Under Revision
Your feature requests!	Contact support@ipcommute.co.uk with suggestions.