

IPCommute

Phone Customization Manager

Release Notes

Release 5.0.115
October 19 2014

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Revision/Feature History

5.0.115	Cisco 8945 Image Push support License management/migration improvements
5.0.110	Bug Fixes (Proxies, EM Display, New user setups)
5.0.100	New Licensing subsystem
4.3.100	Automatic Phone Device Association Management Multi-Node RIS Queries – Optimisation for Large Clusters CUCM Permissions requirement simplification Bug Fix (Clear Image Macro failure)
4.2.205	Bug Fixes
4.2.200	Significant RIS Fixes (Resolves incorrect RIS 'unregistered' status after CUCM cluster instability) Multi-threaded RIS Reading
4.1	Performance Improvements (Clear Image Macros, ScreenView) Configurable debug levels Configurable Macro timings Configurable table view columns
R3 Build 1	HTTP Server Performance Improvements Screenshot based 'Screen View' for deployment validation

New Licensing System (Version 5.0+)

A new licensing system was introduced in version 5.0 of our applications. All version 5.0 releases will work on both pre-5.0 and 5.0 licenses, however you should upgrade at your earliest convenience by contacting support@ipcommute.co.uk.

Updated licenses will be made available free of charge for customers with current support contracts.

Version 6.0 releases **will not** function with pre-5.0 licenses.

Upgrading from R1 to Any Newer Version

In R2, a switch to a new install routine took place. The default installation folder is different, this will be in the Program Files (or Program Files(x86)) directory in the 'IPCommute Phone Customiser for UCM' folder. The previous installation would be to the 'IPCommute Phone Customiser for Cisco UCM' folder in Program Files.

If you wish to keep your background images and customisations for use with the new version, we recommend that you take these actions:

- Take a copy of the contents of the 'ImageStore' subfolder of your previous installation to a temporary location.
- Uninstall the old version of the program.
- Install the new version to the default destination
- Copy the contents of your backed-up 'ImageStore' folder to the 'ImageStore' subfolder of the new installation directory.

The steps above are NOT required when upgrading from R2 or above.

Compatibility

Phone Personalization was introduced in Communications Manager 6.1. This is the minimum release that can be expected to work.

Additionally the ability to support background image 'push' technology is dependant on the phone firmware in use. We are building information on the compatibility of various releases and will list this information in an updated version of the document when ready.

Known Issues

Upgrades from Previous Beta Versions – Imported images and their settings, along with assignments of images to particular handsets are stored in the 'ImageStore' folder in your installation directory. When this new version is installed, you may wish to copy all the files from this directory in the installation folder of the previous version, to the installation folder of the new version to keep your settings and images.

Clearing Background Images – the ability to clear background images is made possible by sending keystroke macros to the phones. As such, this should be used only during periods where users are not actively using the phones, as this application and users simultaneously using the phone interface is likely to have unpredictable effects.

Additionally, the reliability of the macros may vary between firmware versions and not all possible firmware versions can be tested. If you experience issues with this feature, please contact support.

Feature Roadmap

6.x	CUCM10.x Support
7.x	TFTP File Management
Your feature requests!	Contact support@ipcommute.co.uk with suggestions.