

# **IPCommute**

## **Phone Customization Manager**

**Release Notes**

**Release 4.2.205**  
**October 25 2013**

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## Revision/Feature History

|            |   |
|------------|---|
| 4.2.205    | Bug Fixes   |
| 4.2.200    | Significant RIS Fixes (Resolves incorrect RIS 'unregistered' status after CUCM cluster instability)<br>Multi-threaded RIS Reading   |
| 4.1        | Performance Improvements (Clear Image Macros, ScreenView)<br>Configurable debug levels<br>Configurable Macro timings<br>Configurable table view columns   |
| R3 Build 1 | HTTP Server Performance Improvements<br>Screenshot based 'Screen View' for deployment validation  |
| R2 Beta 2  | Validation of permissions (Association, Personalization Config)<br>7911 Image Support<br>Ability to invert monochrome images<br>Macro-based support for resetting phones to default image (experimental)<br>Improved filtering<br>Improved GUI<br>Change to InnoSetup install routine (allows installed program to run as non-administrator user) |
| R2 Beta 1  | Internal Version  |
| R1 Beta 3a | Resolved issue with some devices not returning RIS status   |
| R1 Beta 3  | Bug fixes/code improvements   |
| R1 Beta 2  | Per-display type custom image support<br><br>Basic Image Manipulation   |
| R1 Beta 1  | Initial Version   |

## Upgrading from R1

In R2, a switch to a new install routine took place. The default installation folder is different, this will be in the Program Files (or Program Files(x86)) directory in the 'IPCommuter Phone Customiser for UCM' folder. The previous installation would be to the 'IPCommuter Phone Customiser for Cisco UCM' folder in Program Files.

If you wish to keep your background images and customisations for use with the new version, we recommend that you take these actions:

- Take a copy of the contents of the 'ImageStore' subfolder of your previous installation to a temporary location.
- Uninstall the old version of the program.
- Install the new version to the default destination
- Copy the contents of your backed-up 'ImageStore' folder to the 'ImageStore' subfolder of the new installation directory.

The steps above are NOT required when upgrading from R2 or above.

## Compatibility

Phone Personalization was introduced in Communications Manager 6.1. This is the minimum release that can be expected to work.

Additionally the ability to support background image 'push' technology is dependant on the phone firmware in use. We are building information on the compatibility of various releases and will list this information in an updated version of the document when ready.

## Known Issues

**Upgrades from Previous Beta Versions** – Imported images and their settings, along with assignments of images to particular handsets are stored in the 'ImageStore' folder in your installation directory. When this new version is installed, you may wish to copy all the files from this directory in the installation folder of the previous version, to the installation folder of the new version to keep your settings and images.

**Clearing Background Images** – the ability to clear background images is made possible by sending keystroke macros to the phones. As such, this should be used only during periods where users are not actively using the phones, as this application and users simultaneously using the phone interface is likely to have unpredictable effects.

Additionally, the reliability of the macros may vary between firmware versions and not all possible firmware versions can be tested. If you experience issues with this feature, please contact support.

## Feature Roadmap

|                        |  |
|------------------------|--|
| 5.x                    | CUCM10.x Support   |
| 5.x                    | Auto User-phone associated maintenance   |
| 5.x                    | TFTP File Management   |
| Your feature requests! | Contact <a href="mailto:support@ipcommute.co.uk">support@ipcommute.co.uk</a> with suggestions. |